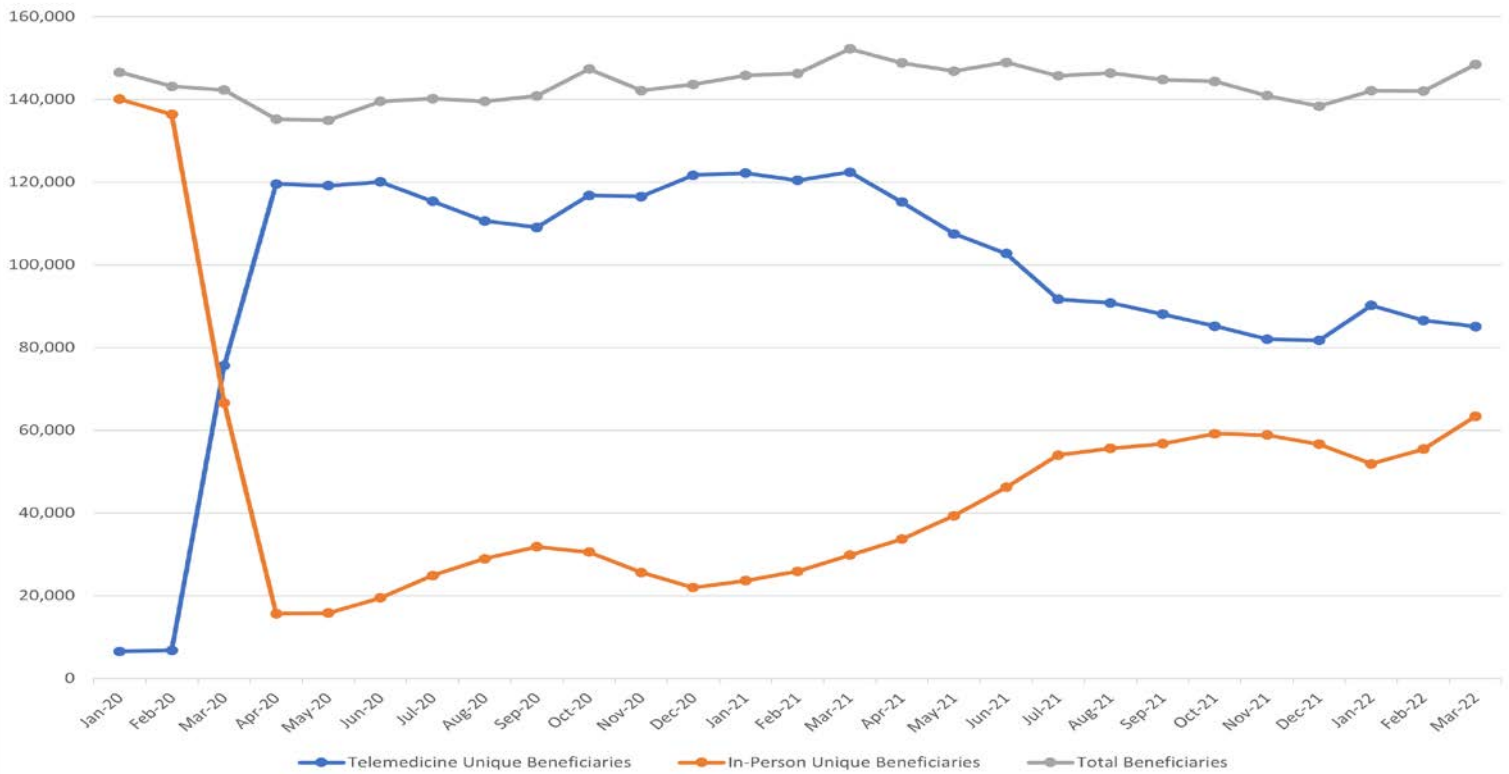


Michigan Medicaid Telemedicine: Persons Served

Specialty Behavioral Health Beneficiaries
CMHSPs and PIHPs



What the Data Tells Us: January 2020 – March 2022

- The total number of persons served has increased Jan-Mar 2022.
- As COVID exposure risk and positive cases increased Jan-Mar 2022, persons served by telemedicine increased. Showing that Behavioral Telemedicine can pivot quickly and allow access to services.
- Combined services of behavioral telemedicine and in-person modalities resulted in Michiganders receiving behavioral health services without disruption from ongoing the COVID-19 pandemic.

** Above charts include member types 88= substance use disorder encounter/consumer and 89= mental health or developmental disability encounter/consumer. Includes all behavioral health outpatient encounters for SUD, MH/DD and CLS.*

Data is pulled for the internal use of the Michigan Department of Health and Human Services, the numbers contained in these charts are to be considered unofficial unpublished totals. For this analysis, persons receiving a telehealth service during a month, even if they also received an in-person service during that month, were recorded as receiving a telehealth service and not as receiving an in-person service.



Michigan Medicaid Telemedicine: Volume of Service



What the Data Tells Us: January 2020 - March 2022

- Telemedicine volume of service has remained steady Jan – Mar 2022, while the number of persons served has increased.
- The **total** number of Behavioral Health visits has increased in 2022.
- Telemedicine encounters continue to remain strong through March 2022.
- This data includes supporting persons in their home, apartments, group homes and a range of community settings, where in-person visits occur continuously.

** Above charts include member types 88= substance use disorder encounter/consumer and 89= mental health or developmental disability encounter/consumer. Includes all behavioral health outpatient encounters for SUD, MH/DD and CLS.*

Data is pulled for the internal use of the Michigan Department of Health and Human Services, the numbers contained in these charts are to be considered unofficial unpublished totals. For this analysis, persons receiving a telehealth service during a month, even if they also received an in-person service during that month, were recorded as receiving a telehealth service and not as receiving an in-person service.