

Member Services Committee Meeting, November 21, 2019, 9:30am

Booking Grand Traverse Resort for Spring/Summer 2020 CMHA Conference

Bob Sheehan reviewed the handouts distributed to the group. He stated that the Association has been trying to determine the best location for the Spring Conference. We have tried Dearborn, Novi, Grand Rapids, etc. The Member Services committee requested that a survey be done to determine where the Association membership preferred to hold this conference. Bob reviewed the results of that survey with the group, which showed that The Grand Traverse Resort was the most preferred. Chris Ward signed a contract for the 2020 Spring Conference. If this works out, we will continue to hold it at this location. If it does not, we can continue to look at other locations. Group discussed details of meetings on June 1 and whether golf could be organized for that Monday morning. Group also discussed actual number of respondents to this survey and total possible number of respondents, with 38 out of a possible 60 responding.

Go To Bat Award

Group agreed to present the Go To Bat Award to Judge Freddie Burton at the 2020 Annual CMHA Winter Conference. Group discussed the eligible nominees. Group felt that Judge Burton was the most qualified.

Partners In Excellence Award

Group agreed to present the Partners In Excellence Award to John Toppi at the 2020 Annual CMHA Winter Conference. Group discussed whether the nominees were eligible if they were paid by the Mental Health System. Some felt this was the case, but some felt that the nomination form did not specify one way or the other. Others felt that this has traditionally been given to individuals who are not getting paid for what they do. Group agreed that clarification was needed of who is eligible and who is not. Monique will work on this and bring back to next meeting.

Spring Conference Evaluation – Requested at June Member Services Meeting

Bob Sheehan briefly reviewed the evaluation results from the Spring 2019 Conference. He gave examples of how the Association works to use these evaluations to better the outcomes of future conferences. Group discussed acknowledging staff for a great job of coordinating conferences as a result of this Committees works and actions. Group discussed the political influence the Association conferences have, and possibly doing a write-up on this.

Vice Co-Chair Vacancies

Group discussed possibilities of a Director Vice Co-Chair for this committee. Nena Sork stated she would be willing to serve in this role. Group agreed to appoint Nena Sork as the Director Vice Co-Chair for the Member Services Committee. Group discussed possibilities of a Board Member Vice Co-Chair for the Member Services Committee. Susan Svetcos stated she would be willing to serve in this role. Group agreed to appoint Susan Svetcos as the Board Member Vice Co-Chair for the Member Services Committee.

Group discussed the make-up of the committees, By-Laws, why Officers cannot be Co-Chairs, and many other details of meetings and how Robert's Rules of Orders can help to alleviate problems at any given meeting.

Nominating Committee Election Procedure Changes for Approval – Proposed revision to CMHA Officer Election Procedures

Group agreed to accept the changes to the Election Procedures as presented, deleting Line 5 and adjusting Line 13 to add "for any other reason", with the addition to cite Article 6 (other than president).

Parking Lot Items

Consideration of creation of a Peer Support Award. (discussion among Committee members)

Write Up of political and other influences that Association Conferences have on the State. (to be provided by Bob)

By Laws topic – Officers as Co-Chairs

The next meeting of the Member Services Committee is scheduled for Thursday, January 16, 2020, 9:30am, at the CMHA Office.

Meeting adjourned at 10:48am.