

Member Services Committee Meeting, March 21, 2019, 9:30am

Jim Neubacher Media Award (enc) – ACTION ITEM

-Community Corner – submitted by the Metro Region

-EBW TV – submitted by the Central Region

Group voted for the submission they felt should receive this award. Recommendation will be brought to Executive Board meeting in April.

Partners In Excellence Award (enc) – ACTION ITEM

-B.E.S.T. (Begin Ending Stigma Today) – submitted by the Metro Region

-Harmony Hall – submitted by the Central Region

Group voted for the submission they felt should receive this award. Recommendation will be brought to Executive Board meeting in April.

Group would like all nomination forms brought to a future meeting for review and clarification of any changes that may be needed.

Progress on Persons Served Advisory Group – Bob Sheehan (enc) – INFORMATIONAL

Bob Sheehan reviewed the proposed plan that was included in the packet provided to the group, stating that Membership of this group would consist of persons served and their family members who are members of the Boards of Directors of the Association's member organizations. These persons are often known, in statute and contract, as primary and secondary consumer board members.

Group voted to move ahead with the proposed plan to invite potential members to be part of this group.

Group discussed when these Advisory Committee should meet, deciding that prior to Executive Board would be optimum, potentially quarterly. Group agreed that Bob could discuss with Monique and work out details for scheduling these meetings as they see fit.

Discussion of Location Change for Winter/Spring Conferences – Bob Sheehan – INFORMATIONAL

Bob stated that he and Chris Ward have discussed possibly switching the Winter location (from Kalamazoo to Novi) and the Spring location (from Novi to Kalamazoo), due to typically bad weather conditions on the West side of the state during the month of February. Bob stated that the Winter Conference would be held in Novi in February and the Spring Conference would be held in Kalamazoo in May/June. Bob stated that Chris would need the freedom to be able to alter locations when the facilities have availability if approved by this committee.

Group voted to allow Chris Ward the flexibility to switch the Winter and Spring conference locations, when necessary.

The next meeting of the Member Services Committee is scheduled for Thursday, April 18, 2019, 9:30am, at the CMHAM Office.

Meeting adjourned at 10:40am.