

# Michigan's Public Mental Health System



Providing high quality care for the state's most vulnerable citizens

## Serving over 300,000 people

- Children with Emotional Disturbances
- People with Substance Use Disorders
- People with Developmental/Intellectual Disabilities
- Adults with Mental Illness

Mental health professionals provide services 24 hours a day, 7 days a week, regardless of ability to pay. Michigan's public mental health system serves as the local public safety net for the state's most vulnerable citizens.

## Maintaining the highest standards



The Community Mental Health system is person-centered and outcome-focused. We are committed to ensuring access to services and providing appropriate follow-up care.

## Improving the client experience



**98%** of new persons were seen face-to-face within 2 weeks of requesting services



**97%** of persons started on-going services within 2 weeks of their initial assessment



**98%** of those discharged from a psychiatric inpatient unit were seen for follow-up care within 7 days



## Treatment for substance use disorders

The opioid epidemic is devastating individuals and families across Michigan. Public safety net providers are responding with urgency and care.

**99%** of new persons with a substance use disorder started on-going services within 2 weeks of their initial assessment

**96%** of those discharged from detoxification services were seen for follow-up care within 7 days